

EAGLE POINT SWIM & TENNIS CLUB, INC.

SUGGESTIONS AND / OR COMPLAINTS

In order to better serve the membership, please use this form to offer suggestions or to file complaints. Member input is very important. Member's name(s) **MUST** be on this form in order to address the suggestion and/or verify the complaint, and for follow-up purposes. If a name is not on this form, then the complaint will be considered invalid. Please place the completed form in the black box located on the door of the lifeguard office. The form may also be sent to EPST, Post Box 380273, Birmingham, Al. 35238.

MEMBER(S) NAME: _____ DATE _____

BADGE # _____

HOW TO CONTACT YOU (phone and/or email address):

SUGGESTION OR COMPLAINT:

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For use of EPST Board

Date complaint resolved: _____

Resolution: _____

Date contacted member with resolution: _____

Initial_____